



Embajada de Australia Buenos Aires

Buenos Aires, 20 September, 2020

We are writing to you because you have registered as an Australian citizen or permanent resident currently in Argentina, Paraguay or Uruguay. The Australian Embassy has already liaised with some of you on available charter flight options over the course of the crisis, but we want to touch base with you to provide updated information. We would also like to acknowledge those who have recently registered. The following information is relevant for all of you.

Despite the restrictions imposed to contain the spread of the coronavirus, the Embassy remains open. We are, however, only able to offer limited services. Please continue to contact us by phone or email at: consular.buenosaires@dfat.gov.au. If you have an emergency, please contact the 24 hour Consular Emergency Centre in Australia on **+61 2 6261 3305**.

Many of you may have seen the announcement by Minister Payne on 2 September, which outlined a financial assistance package for Australian citizens stranded overseas in certain circumstances. You may meet the eligibility criteria, so we encourage you to check out the following Smartraveller link for further information:

<https://www.smartraveller.gov.au/COVID-19/covid-19-overseas-financial-assistance>

The Embassy will continue to use its social media platforms to provide the most up to date information on changes to lock down restrictions and flight information. Details of our social media accounts are set out below:

Facebook: **[Embajada de Australia en Argentina, Paraguay y Uruguay](#)**

Twitter: **[@EmbAustraliaBA](#)**

Instagram: **[@ausemb_ar](#)**

Please check these accounts regularly for the latest updates. The Embassy will not issue regular updates via email. You don't need to have your own social media account to access ours.

There are no plans for Government-facilitated flights from Argentina, Uruguay or Paraguay. The Embassy team will, however, continue to announce flight and other travel updates, including charter flight scheduling.

We recognise the challenges of travel while Australian border and state arrival limits are in place. We recommend you contact the airline or your travel agent directly to look at the travel options available. We also recommend that Australians continue to monitor www.smartraveller.gov.au and subscribe for Smartraveller country updates via SMS/email here: **[Smartraveller Subscriptions](#)**.

For those returning to Australia soon, please remember you may have to contribute to the cost of quarantine. Individual states and territories have started to introduce their own quarantine arrangements. Most are offering payment plans, fee reductions and/or fee waivers for those experiencing financial hardship.

Below are the relevant state and territory links regarding quarantine and arrival arrangements. Visit your state or territory website for more info on quarantine costs and arrangements:

- ➔NSW: <https://www.nsw.gov.au/.../what-you-can-and-cant-d.../quarantine>
- ➔QLD: <https://www.qld.gov.au/.../coronavirus-covid-19/pr.../quarantine>
- ➔WA: <https://www.wa.gov.au/.../depa.../covid-19-coronavirus-travel-wa>
- ➔VIC: <https://www.dhhs.vic.gov.au/information-overseas-travellers>
- ➔NT: <https://coronavirus.nt.gov.au/sta.../quarantine/quarantine-fee>
- ➔SA: <https://www.covid-19.sa.gov.au/restric.../travel-restrictions...>
- ➔ACT: <https://www.covid19.act.gov.au/.../quarantine-information-for...>
- ➔TAS: <https://coronavirus.tas.gov.au/keeping-yourself-.../quarantine>

We will continue to do our best to keep you updated on developments. Let us know if your contact details or location have changed since you registered, and above all please stay safe.

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